

Shopmobility Melton Mowbray

The Mobile
St Mary's Way Car Park
St Mary's Way
Melton Mowbray
Leics
LE13 1YE

Tel: 01664 480677

Scheme Opening Hours

Tuesday 9:00 – 3:00pm
Friday and Saturdays 9:30 – 1:30pm

Booking

Having registered with the scheme you can book in advance. If no one is available to take your call, please leave a message and someone will contact you to confirm your booking.

Boundaries

For powered vehicles the boundaries of the scheme are shown on the map.

Insurance

Only registered members of the scheme are allowed to use the equipment. If an insurance claim needs to be made the carriage of heavy loads, pets and children could invalidate that, so such practices are strictly forbidden. If the carriage capacity exceeds that specified by staff, the client will be responsible for all claims and damage to the vehicle, themselves and third parties, and by signing the registration form clients are agreeing to this disclaimer.

All clients must demonstrate an ability to use the equipment and tell staff if anything changes that might impair this after initial assessment.

The safe and courteous use of the vehicles is of paramount importance to Shopmobility and each chair or scooter can be identified.

Donations

Currently each vehicle costs Shopmobility £5 per day to keep roadworthy so donations are always welcome.

Unattended Vehicles

Wheelchairs should have the brakes applied when not being pushed and powered vehicles should be switched off. **If you leave a scooter unattended please take they key with you.**

Conditions of use for powered vehicles

All powered vehicles are for pavement use only. Roads should be crossed, at pedestrian crossings. If this is not possible, please uses dropped kerbs and bring to the attention of staff any areas where dropped kerbs are potentially hazardous.

Please keep speed to a minimum at all times and be especially vigilant and courteous in public places. Do not smoke or use a mobile telephone on or near to a scooter or powered chair and avoid loose fitting clothes. Give way to pedestrians, stop and allow them to pass and be especially aware of darting children or animals when approaching a blind corner.

Please check behind before pulling away and make certain that no one is about to walk into your intended direction. It is best to use the inside of the pavement. If you encounter problems with 'A' boards or displays of goods, please inform a member of staff. When leaving a vehicle unattended please leave it out of the way of other shoppers.

Always try to make sure you are seen by motorists by wearing eye-catching clothes.

Breakdown

In the event of a breakdown, inform a member of staff by calling the number written on the vehicle. Do not try to fix it yourself or allow anyone else to tamper with it.

Cancellation

Failure to cancel a booking will generate a £5.00 fee that will be levied against the customer's next hire.

